

FISCAL YEAR 2022 ANNUAL REPORT



**Dorchester County Council's Office
501 Court Lane
Cambridge, MD 21613**



County History At a Glance

Home of Harriet Tubman, Underground Railroad conductor, who led dozens of enslaved people to freedom and Anna Ella Carroll, who assisted President Abraham Lincoln in the Civil War.

Also home to seven prior Governors for the State of Maryland: John Henry; Charles Goldsborough; Thomas King Carroll; Thomas Holiday Hicks; Henry Lloyd; Emerson C. Harrington; Phillips Lee Goldsborough.

The County Seal was designed by Andrew Tolley and adopted by the County Commissioners in 1967. It depicts a waterman holding a pair of oyster tongs and a crab pot facing a farmer holding a cornstalk and pitchfork with the popular "bluecrab" at the top. The center shield is divided to show county interests: sailing, religious heritage, industry and shorelines. The background is a map of the County surrounded by blue water. On the small banner under the shield is written in Latin "Populus prope deum habitans" or "people living under the care of God". The gold banded border is imprinted with the County's name and 1669, the year the County became a unit of government.



Dorchester County Council

District #1	Jay L. Newcomb
District #2	William V. Nichols
District #3	Ricky C. Travers
District #4	George L. Pfeffer, Jr.
District #5	Libby Handley Nagel

FY22 Annual Report

It is a great pleasure to present Dorchester County's FY22 Annual Report for the fiscal year beginning on July 1, 2021 and ending on June 30, 2022 which includes information on County finances and administrative activities.

During FY22, the County Council and staff continued to show their commitment to ensuring that citizens are provided the utmost in customer service and care.

I am pleased to provide you with this summary of local government activities.

Sincerely,



**Donna F. Lane
Acting County Manager**

LOCAL GOVERNMENT GOALS AND PRIORITIES

- To provide effective and efficient government
- To adhere to the Charter of the County
- To manage all County resources
- To appropriately plan for the needs of constituents
- To maintain service levels and seek ongoing efficiencies
- To make Dorchester County a desired place to live and work
- To welcome visitors to the County and showcase our heritage
- To protect natural and historic resources

DORCHESTER DEMOGRAPHICS

County Population

April 1, 2010	32,618
April 1, 2020	32,531

Source: United States Census Bureau Website

COUNTY BUDGET HIGHLIGHTS

Per the County Charter, the Council is required to adopt a balanced budget no later than May 31st of each year. The County 's fiscal year is July 1st through June 30th.

In addition to funding County government services, the Council provided funding to the Board of Education and Chesapeake College.

23% of General Fund Operating Budget is devoted to education

- Number of County public school facilities: seven elementary schools, three middle schools and two high schools
- Dorchester County is one of five supporting counties for Chesapeake College, a local community college located in Wye Mills, Maryland. Other County partners include Caroline, Talbot, Queen Anne's and Kent

The FY22 budget was \$74,877,536 million:

- \$ 66,200,646 million Operating Budget
- \$ 5,537,251 million Capital Budget
- \$ 3,139,639 million Grant Budget
- Includes Landfill and Airport Enterprise Funds
- Real property tax rate remained the same

GRANT ACTIVITY

The adopted FY 2022 grant budget totaled \$ 3,139,639 million which included funds for the following programs:

- Family Services, Truancy Court-Circuit Court
- Critical Areas-Planning and Zoning
- Local Management Board-Child and Family Services
 - Governor's Office for Children
 - Healthy Families
 - School Based Wellness
 - MCIN/Safe Streets
 - Adventure Diversion
 - Juvenile Drug Court
- Sheriff's Office-Governor's Office of Crime Control & Prevention-Sex Offender Grant
- Grant Administration-Finance
- Maryland Heritage Areas Authority-Tourism
 - Operation and Management of Heart of Chesapeake Country Heritage Area
 - Mini Grant
 - Public Art
- Ironman Triathlon-Tourism
- Maryland Office of Tourism and Development Marketing Grant
- IRONMAN Maryland-Tourism

BUDGET IN BRIEF

BUDGET SUMMARY-FY2022

Operating Budget	\$ 66,200,646
Capital Budget	\$ 5,537,251
Grant Budget	\$ 3,139,639
Total County Budget	\$ 74,877,536

OPERATING BUDGET BY FUND

Governmental Funds

General Government	\$ 6,118,991
Public Safety	\$ 17,059,117
Social Services	\$ 2,383,957
Public Works	\$ 4,147,824
Miscellaneous	\$ 8,136,478
Recreation and Parks	\$ 916,482
Natural Resources	\$ 349,297
Economic Development	\$ 1,169,188
Debt Service	\$ 3,965,924
Education	\$ 21,893,275
Health	\$ 1,168,132

Special Revenue Funds

Transfer Tax	\$ 1,594,071
Eastern Shore Innovation Center Fund	\$ 155,500

Enterprise Funds

Airport	\$ 934,456
Landfill	\$ 4,584,844
Fiduciary-OPEB Trust	\$ 300,000

BUDGET IN BRIEF (CONTINUED)

County Bond Rating	
Moody's	Aa3
Standard & Poor's	A+
Real Property Tax Rate-FY2022	\$1.00
Real Property Tax Revenue- FY2022	\$28,640,799.83
Homestead Property Tax Credit % Allowed	5%
Local Income Tax Rate	3.20%
Local Income Tax Revenue	\$19,834,877.24
Recordation Tax Rate (on each \$500 of value of transaction)	\$5.00
Recordation Tax Revenue	\$3,755,767.79
Transfer Tax Rate (% of total transaction value)	.75%
Transfer Tax Revenue	\$2,188,775.37
Hotel Tax	5%
Hotel Tax Revenue	\$2,188,775.37

Source: County records

Figures above were provided prior to the audit and may change after it is conducted

** County's Share-Hotel tax shared with municipalities where establishment located-
1% to County/4% to municipality

LEGISLATIVE WRAP UP

Legislation

In Fiscal Year 2022 the Dorchester County Council adopted the following legislation pertaining to local government:

- Enacted new Section 40-14(E) entitled "Exemption - Broadband Projects" to Section 40-14 Entitled "Permit Requirements" to Article II Entitled "Excavations" to Chapter 40 entitled "Roads" of Article 10 of the Code of Public Local Laws of Maryland for the purpose of providing for an exemption for broadband projects from the payment of the square foot surface openings in the surface of any road, street or thoroughfare.
- Amended Section 68-1(B) of Chapter 68 of The Dorchester County Code entitled "Chesapeake Bay Critical Area", providing for a definition of the term Nonwater-Dependent Project and to add new Section 68-25(N) to Chapter 68 Of Dorchester County Code providing for the permitting of nonwater-dependent projects on state or private wetlands within the 100 foot and expanded buffer of the critical area.
- Declared a certain parcel of land situate on Middle Street, containing 35,773 square feet of land, more or less, in the Town of Vienna, Vienna Election District of Dorchester County, Maryland, is no longer needed for public use by the County and providing for the sale of the property to the Commissioners of Vienna, a municipal corporation of the State of Maryland, at and for the purchase price of zero dollars and without a reverter clause.
- Approved the issuance by the Dorchester County Sanitary District, Inc. (the "District") of a bond of the district in the principal amount of \$65,000.00 to be known as "Dorchester County Sanitary District, Inc., Water System Bond (Bonnie Brook Sanitary District No. 2) Series B (the "bond")", to be issued pursuant to the authority of Sections 9-601 to 9-699 of the Environment Article of the Annotated Code of Maryland, providing that the payment of the principal of and interest on the bond shall be guaranteed by Dorchester County, Maryland, providing that the bond shall be issued upon the full faith and credit of Dorchester County, Maryland; and providing for the levy of annual taxes upon all assessable property within the Bonnie Brook Sanitary District No. 2 sufficient for the payment of the principal of and interest on the bond as it shall mature, and, to the extent that such levy is insufficient for such purposes, the levy of annual taxes upon all the assessable property within the corporate limits of Dorchester County for the payment of the principal of and interest on the bond as provided hereinabove.
- Pursuant to Section 10-202 And Section 10-328 of the Local Government Article of the Annotated Code of Maryland to Repeal and Reenact Section 116-6(A) entitled "Enforcement; Complaint, Investigation and Abatement" of Chapter 116 entitled "Nuisance Control" Of The Dorchester County Code to provide that depending on the violation, The Health Officer Of Dorchester County or his designee or the designated agent of the Department Of Planning And Zoning shall be the enforcement officer of Chapter 116 of the Dorchester County Code.
- Amended the 2021-2022 Annual Budget and Appropriation Ordinance of Dorchester County.
- Amended 155 Attachment 1, D, Entitled "Table Of Permitted Uses By Zoning District Dorchester County, Maryland", of Chapter 155 Entitled "Zoning" of the Dorchester County Code to add a new use category entitled "Unclassified" providing that non-commercial personal storage uses are permitted in the B-1 Neighborhood Business District, and the B-2 General Business District, and the I-1 Light Industrial District, and the I-2 Heavy Industrial District, subject to certain requirements.

LEGISLATIVE WRAP UP

Legislation (continued)

In Fiscal Year 2022 the Dorchester County Council adopted the following legislation pertaining to local government:

- Amended the 2021-2022 Annual Budget and Appropriation Ordinance of Dorchester County, which established the County budget, consisting of the operating budget, the capital budget, and the grant budget, for the fiscal year ending June 30, 2022; and appropriating funds for all expenditures for the fiscal year beginning July 1, 2021 and ending June 30, 2022, to provide a mid-year compensation adjustment.
- Adopted the 2022-2023 Annual Budget and Appropriation Ordinance of Dorchester County.
- Repealed and reenacted Section 82-8, Records and Reports of Board, and Section 82-12, Applications For Registration, and Section 82-13, County Residents Presently Engaged In Established Electrical Business, and Section 82-14, Qualifications Required For Registration Applicants, and Section 82-16, Examinations, and Section 82-17, Fees And Bond, and Section 82-18, Revocations Or Suspensions Of Registration; Hearing, and Section 82-19, Reciprocity Of Chapter 82, Electrical Standards of the Dorchester County Code providing for applications for registration for master electricians, journeyman electricians, or apprentice electricians, and providing that an electrician general class of electricians is established in Dorchester County, Maryland, and providing for the licensure and registration of qualified electrician generals in Dorchester County, Maryland, and providing that any applicant that applies for registration under this Chapter that has been licensed by the State Board Of Electricians as an apprentice electrician or as a journeyman electrician or as a master electrician are qualified for registration as in such grade under Chapter 82, and providing for fees for registrations and permits, and providing for insurance requirements for registrants, and providing for revocations or suspensions and hearings, and providing for reciprocity, and providing generally for the regulation and registration of Master Electricians, Journeyman Electricians, or Apprentice Electricians and the licensure and registration of Electrician Generals.

Resolutions

In Fiscal Year 2022 the Dorchester County Council adopted the following resolutions pertaining to local government:

- Reclassified Local Management Board (also known as Community Partnership For Children, Youth & Families) from a public agency operating as an instrument of County Government to a quasi-public nonprofit corporation that is not an instrument of County Government and designated Moving Dorchester Forward, Inc. as the LMB for Dorchester County effective July 1, 2022.
- Amended the County's Schedule of Fees for FY23.
- Amended 2004 Comprehensive Water and Sewer Plan by changing the designation of the parcel designated as Parcel 24 of Dorchester County Tax Map 12, Zoned B-2 General Business, in the Hurlock Election District of Dorchester County, Maryland known as Suicide Bridge Restaurant, from "No Planned Service" to "S-1" Sewerage Service.

FISCAL YEAR 2022 AT A GLANCE

County Council's Office

- Partnered with Finance Department in the management of County budget
- Coordinated communications between Council and departments of local government, State and Federal legislators and various agencies
- Prepared and maintained records of Council's meetings and work sessions
- Council sat in 14 legislative session days in this fiscal year
- Managed contracts, leases and Council appointed Boards and Committees
- Prepared commendations, proclamations and other documents
- Forwarded items to County Attorney and Special Legal Counsel for review and comment
- Scheduled various meetings, including Traffic Safety Committee, sent media notices and made arrangements for attendance at various events
- Assisted Department Heads and the public in matters relating to County business

Information/Technology

- Supported County staff/agencies in operation and use of related computer equipment while maintaining daily computer operations
- Maintained/configured Avaya phone system for County use
- Don Keyes, Information Technology Director, was reappointed by Council as the County's delegate for Maryland Broadband Cooperative, Inc. and attended meetings
- Obtained approval to use FY22 Capital Budget and Contingency Funds to replace core switches at 911 Center, the County Office Building and at the Backup 911 Center

Finance/Tax Collection

- Finance Management and Administration
- Administration of Grants
- Continued implementation of new financial software, Edmunds GovTech to include a new tax module
- Tax sale held on June 21, 2022 with investors purchasing 30 properties for the price of \$3,064,400 million with taxes collected of \$160,023

FISCAL YEAR 2022 AT A GLANCE

Tourism

- Dorchester County experienced a significant increase in website and organic traffic due to multifaceted and unique digital tactics.
- July 2021 - June 30th 2022 compared to June 2020-2021 had 95.29% increase in Website traffic 319,456 users in 21/22 compared to 163,584 20/21 of which 93% were new users.
- Baltimore Sun Media Group created an interactive travel hub that contained itineraries as well as content to inspire travel to Dorchester which reached multiple markets in an effort to enhance tourism.
- Branded content and native ads were placed in multiple markets and states surrounding Maryland to inspire travelers to inspire and educate about Dorchester's rich heritage and culture.
- Utilized several social influencers to create a first- hand experience visiting Tubman Byway, Choptank Lighthouse, various restaurants, etc. to influence their large group of followers to do the same.
- Dorchester County utilizes Baltimore Sun Media Group response and reputation in social media to amplify branded content which resulted in a large audience reading the content and increasing web traffic.
- Harriet Tubman anniversary year and Black History Month huge celebration throughout the year to promote Harriet Tubman's 200th Anniversary celebration.
- Audio Exposure: Dorchester County tested the effectiveness of streaming audio in various counties which proved hugely successful.
- Partnered with Studio 1847 and Maryland Public Television to produce a variety of videos and commercials which included
 - Heritage video to promote the Tubman museum
 - Walking Tour of Dorchester County
 - Outdoor activities
- Hired eight new front desk clerks between Oct 21-June 22.
- Former Heritage Manager resigned in early summer of 2021 and Tourism Director resigned in June 2021.
- New Tourism Director was hired February 2022.
- From July 2021-June 2022 15,750 visitors stopped and asked for information on Dorchester County.

FISCAL YEAR 2022 AT A GLANCE

Planning and Zoning

- Completed and adopted the Dorchester County Comprehensive Plan.
- Hired a consultant to prepare legislation to follow the adoption of the Dorchester County Comprehensive Plan.
- Completed the Hoopersville Resiliency Study - Assessment of Stressors.
- Took over enforcement of tall grass and weeds from the Health Department.
- Completed the 2021 Redistricting for Councilmanic Districts.
- Assisted with the GIS needs for the 2022 LPPRP - Land Preservation Parks and Recreation Plan.

Soil Conservation

- Prepared 72 Conservation Plans on 8,438 acres.
- Cover crop sign-up – 87 applicants for 46,338 acres.
- 138 Best Management Practices were installed by 71 farmers on 3,472.4 acres., Riparian Herbaceous Cover on 200 ac., Residue and Tillage Management on 1,342 ac., Heavy Use Area Protection - .8 acre, Early Successional Habitat - .8 ac. and Conservation Crop Rotation – 1,479.7 ac., Shallow Water Development – 3.3 ac, Prescribed Grazing – 1.1 acre, Roof Runoff Structure – 1, Wetland and Upland Wildlife Habitat Management – 154.2 acres. Land to Open Space – 290.0 acres.
- Assisted poultry integrators, contractors, landowners and farmers to ensure that they follow Maryland Department of the Environment and State regulations. Prepared 27 Comprehensive Nutrient Management Plans (CNMP's) for integrators.
- Reviewed Sediment and Erosion Control Plans: Standard Plans- 56 on 27.26 ac., Forestry Plans - 19 on 738.4 ac., Engineered Plans – 28 on 103.76 ac. and Shoreline Plans – 7 on 2.07 acres.

Department of Corrections

- Passed the State Audit - 100% compliant.
- Repaired storage buildings .
- Completed Training Commission Audit - 100% compliant.
- Completed NCIC Audit -100% compliant.
- Ensured shift coverage to operate the facility with adequate staffing.
- Addressed drainage issues in Public Safety complex.
- Hired an individual to fill second Maintenance position.

FISCAL YEAR 2022 AT A GLANCE

Recreation and Parks

- Renovation of Recreation Center
- With Council approval entered into a contract for the renovation of the County pool
- Winter/Spring 2022
 - Indoor Soccer Clinic
 - ◆ 2 groups ages 4-7 and 7-10
 - ◆ 15 participants per group for a total of 30
 - T-Ball Clinic-20 players.
 - Boxing-12 patrons.
 - Soft Ball Pitching Lessons-3 girls.
 - T-ball League-48
 - 4 teams
 - 12 children per team
 - Seniors Square dance group total of 12 persons
- Youth Tennis - North Dorchester Tennis Courts
 - Ages 4-9 (5-week program)
 - ◆ 21 participants
 - ◆ Classes started on June 28, 2022
 - Ages 10 and up (5-week program)
 - ◆ 7 participants
 - ◆ Classes started on June 27, 2022
- July 2022 to August 2022 Pool Season
 - Attendees - 8,608
 - Special groups- 439 clients and staff members
 - Pool parties– 30
 - Hosted a successful community event at the pool-National Night Out and another successful swim team season with the Shorefins



FISCAL YEAR 2022 AT A GLANCE

Public Works

Highway

- Performed routine maintenance at County marine facilities.
- Maintained County roads including blacktopping, road signage, ditching, bushing, roadside mowing, bridge maintenance and operation of a maintenance/repair shop.
- Contracted with Marshall Property Management to mow County facilities and properties acquired by the County through the tax sale process.
- Assisted with various aspects of Cannery Park project.
- Continued maintenance on the Hoopers Island Causeway.
- Road improvements such as grading dirt roads, tar and chip and hot mixed road surfaces.
- Completed several Infrastructure bridge projects. Completed work on Bestpitch Ferry Bridge and Smithville.
- Assisted other departments with equipment maintenance as needed.
- Purchased/Coordinated cleaning supplies and PPE due to COVID-19 response for various County departments.
- Awarded contract for Disinfecting of Buildings to Wielgosz Property Management.
- Maintained Work Order System of complaints and requests, received and entered 656 work order requests, closed/completed 772 work orders.
- Assisted with various aspects of the new Dorchester County Animal Control building.
- Purchased 2019 International Dump Truck.
- Purchased Front End Loader.

Engineering

- Performed routine grading permit, storm water management and subdivision road construction inspections.
- Received Council's concurrence to place a dumpster at each of the County owned marine facilities for the FY22 season.
- Contracted with Harman's Septic Care Inc. for the placement of portable toilets at the County's marine facilities for six months during the 2022 season, which cost is reimbursable through a Department of Natural Resources Waterway Improvement Grant, upon receiving Council's approval.
- Managed expenditures of Maryland Department of Natural Resources Waterway Improvement Grant funds to include countywide maintenance and sanitary services at County marine facilities.
- Preparing for future repairs to Smithville, Crocheron, and Hoopersville Boat Ramps.
- Completed Fuel Station project.

FISCAL YEAR 2022 AT A GLANCE

Public Works (continued)

Landfill

- Continued working with Geosyntec, the County's consultant, on new landfill cell project
- Continued with Republic Services to better Dorchester County's recycling program
- Installed fence around Chesapeake Drive Recycling Center
- Purchased Compactor
- Purchased Dozer

Maintenance

- Continued Recycling Program for County Offices and the Circuit Court House
- Maintained approximately 111,171 square feet of office space, including custodial services.
- Purchased 2021 Ford F150 Truck

Dorchester Community Partnership for Children and Families (Local Management Board)

- Community Partnership Agreement
 - Board Support
 - Local Care (part time contract with Caroline County)
 - Connecting for Success
 - Poverty Reduction Lab
 - Poverty Reduction Teams
- Maryland Criminal Intelligence Network (MCIN)
 - Collaboration effort between LMB, Law Enforcement and State's Attorney
 - Police overtime, equipment and coordinator
 - Funds Heroin Coordinator position, attorney and needed equipment
- Department of Housing and Community Development:
 - Emergency Rental Assistance (ERAP)
- Distributed COVID 19 emergency funds to:
 - Delmarva Community Services for distribution for rental assistance, staff for homeless assistance, Senior Services food and staff, food programs
- Obtained Council approval of reclassify the Local Management Board from a public agency that is an Instrumentality of county government to a quasi-public nonprofit corporation by designation Moving Dorchester Forward as the Local Management for Dorchester County effective July 1, 2022.

FISCAL YEAR 2022 AT A GLANCE

Human Resources

- Provided ongoing management support for employees and Department Heads/Elected Officials, such as advertising vacancies, interviewing applicants, meeting with new hires, disciplinary actions.
- Acted as Liaison with Health Insurance Broker regarding employee health insurance coverage, questions, including managing wellness program, open enrollment for active and retired employees.
 - ◊ Kept premiums for employees/retirees the same for seventh year in a row.
 - ◊ Assisted employees and retirees with insurance related issues and billing problems.
- Worked with United Way, AFLAC, VALIC and Nationwide-third party benefit providers that employees may choose to participate with, at their full cost .
- Acted as Liaison with State Retirement System to provide employees with information regarding retirement benefits.
- Provided information to State of Maryland Unemployment Office and attended hearings, as necessary.

Airport

- Repaired section of the Airport Fuel Farm spill containment pad and designed/constructed a new concrete spill containment pad for the airport's off-road diesel storage tank.
- Utilized CARES Act Grant funds to replace the roof of the Quonset Hangar which is leased for commercial purposes and generates \$12,000 annually.
- Replacement of roof on the Maintenance building using capital funds from the FY21 budget.
- Oversaw execution of Pavement Management Plan (PMP) to create a Pavement Condition Index (PCI) in preparation for the planned runway resurface project scheduled for 2026 which was 100% funded by the FAA at \$86,224.
- Obtained Council approval to bid Phase 2 of the CGE Airport Wildlife Fence project, of which \$321.463 will be funded by the Maryland Aviation Administration, (75%) to prevent deer from having easy access from the wooded area adjacent and parallel to the runway.
- Secured commercial lease for Eastern Shore Sport Aviation, an aircraft maintenance and repair operation in the South Hangar.
- Secured \$32,000 in American Rescue Plan Act-ARGP funds from Federal Aviation Administration.
- Secured \$25,000 in grant funds (AIP-035) from the Federal Aviation Administration for wetland delineation and permitting in support of the Obstruction Removal – Phase 2 project.
- Evaluated regional market value for Airport T-hangars, resulting in a 7.5% monthly rent increase while maintaining 100% hangar tenancy with 32 persons on the waiting list.
- Increased tie down leases from 1 in FY21 to 4 in FY22.
- Replaced courtesy car with a new model vehicle surplused by the Sheriff's Office and an aging Airport Operations truck with a late model truck using funds from the FY20 Capital budget.
- Maintained all airport operations and provided a high level of professional service through a dedicated and motivated staff.



FISCAL YEAR 2022 AT A GLANCE

Economic Development

- 12 Monthly Newsletters highlighting businesses and business initiatives.
- Dorchester County on the Move Magazine published and distributed.
- Several speaking engagements/ presentations to include (Southern Delmarva Economic Forecast, Small Business Development Center, Rotary, WMU Magazine Event, Caroline County Economic Symposium).
- New Mid Shore Hires Website designed with Caroline and Talbot Counties, Mid Shore Regional Council and ESRGC-created to assist mid shore employers gain and retain workers.
- Two Business Sentiment Surveys were distributed along with results.
- Completed the two year project of the Eastern Shore Resilience Toolkit.
- Created a three minute video on the toolkit.
- Received Maryland Economic Development Association Award for best Economic Development Project.
- Upgraded video conference equipment in Conference Room of Eastern Shore Innovation Center (ESIC).
- Three new startups in ESIC and expanded Co-working space members and two start-ups graduated .
- Several business visits and consultations and technical support meetings throughout the year.
- Continued promotion of the Tech Park– over 50 packets of information sent out to potential prospects
- Ads in three national publications and two national sport publications.
- Several professional development courses provided for Economic Development staff.
- Started using a SMS platform to message directly with businesses.
- Participated in Rural Maryland Day and advocated economic incentives in rural areas including Dorchester.
- Worked with Choptank Engine to bring them here and to acquire the building on Gypsy Hill Road.
- Work closely with partners to include Chamber, Cambridge Waterfront Development, Inc., Town of Hurlock, City of Cambridge, Small Business Development Center.
- Worked closely with several manufacturers on Woods Road and met with their Human Resource directors to see how we can assist with workforce development.
- Attended Bridges out of Poverty Workshop.
- Working with a Tech Park Prospect and am still continuing.
- Started the Rural Funds Process to meet and recommend projects.
- Applied for a Rural Maryland Council Grant for Woods Road.



FISCAL YEAR 2022 AT A GLANCE

Emergency Services

911 Communications

- CAD Training.
- Motorola Flex CAD Implementation.
- 911 Center Telephony Upgrade.
- Fire and EMS Box areas- Worked collaboratively with the Fire Chiefs to complete the GIS Updates on Fire Company Box Areas.
- Replaced free of charge 11 of 911 computer monitors, a \$4,900 savings to the County.
- With Numbers Board funding replaced 911 console chairs, headsets and keyboards.
- Serviced UPS systems and generators.
- Promoted three new Lieutenants and trained them to the NENA Supervisor level.
- Three communications specialists completed the CTO Trainer Training.
- Successfully participated in the Federal Emergency Management Agency (FEMA) evaluated Calvex 2021.
- SOG and protocol updates.
- Employee On Boarding, CAD, APCO and NENA.

Emergency Medical Services

- Participated in the Voluntary Medicaid Program and brought \$989,000 of additional billing revenue to the County.
- Ordered a new ambulance expected to arrive January 2023.
- Extrication Gear and Pat Tags issued to EMS personnel.
- Ironman 2021 command and control and Eagleman 2022.
- Successfully participated in the FEMA evaluated Calvex 2021.
- Successfully completed the Butterfly Ultrasound Curriculum, training and field implementation of this protocol.
- Narcan Leave Behind curriculum, training and implementation.
- Albuterol Nebulized Treatment for BLS curriculum, training and implementation.
- Direct to Triage curriculum, training and implementation.
- Igel Supraglottic Airways curriculum, training and implementation.
- Equipment and required maintenance upgrades: LUCAS, LP15's, AED's, Airway and Pediatric Bags, CPAP, new stretchers, pediatric equipment.
- Completed power load installation.
- Bariatric Unit project completion, training and in service implementation.
- MIEMSS Cardiac Devices Grant for EMSOP.
- Basic Life Support (BLS) Career Unit Dispatch Procedure.
- Controlled Drug Substance/CDS (DEA Required) Program development and completion.
- SOG and protocol updates.
- Moved 200 back to Eldorado.
- Department of Emergency Services Station 200 and 600 had their spaces renovated.

FISCAL YEAR 2022 AT A GLANCE

Emergency Services (continued)

Emergency Medical Services

- Trainings:
 - Employee Onboarding
 - EMT Rectification Classes
 - CRT and Paramedic Recertification Classes
- In house trainings such as
 - Power load
 - Bariatric
 - CPR, ACLS and PALS
 - NIMS300 and 400
 - EVOC and intradepartmental DOT Drivers Training
 - DEMSAC Trainings
 - Cadaver Lab-Advanced Airway Training and several in house trainings for recertification and coned credit.
 - Trained to be able to independently operate in our jurisdiction several career and volunteer emergency medical services clinicians.

Emergency Management

- Hired and trained an Emergency Management Planner to fill the vacancy.
- Salamander Accountability System upgrade to web based and transfer from the old and obsolete system to new (four month process).
- ESO Suite for data collection and strategic planning implementation.
- Hazard Mitigation Plan Update– three year process with emergency services completing the majority of the work.
- Applied and received the American Rescue Plan Grant for County's Continuity of Operations (COOP Plan) Update.
- Assisted other departments with preparedness funded projects.
- Emergency Operations Center activated at different levels for October 2021 Flooding, COVID-19, snowstorms and Calvex 2021.
- Successfully completed the FEMA evaluated Calvex 2021.
- Ironman 2021 command and control and Eagleman 2022.
- Three Emergency Medical Services Public Information Officers (PIO) were approved by Council and sent to trainings required by FEMA for PIO.
- Updated the required RAD Responder Program.

